

DIRECTOR OF FACILITIES

Position Summary

Performs a wide variety of tasks involving maintenance of all Agency dwelling and non-dwelling facilities, grounds, storage areas, distribution systems, and automotive equipment and fixtures. These tasks are to be performed at a level that supports the Agency's efforts to achieve the highest rating on HUD's evaluation systems. The duties listed below illustrate the various types of work that may be performed. The omission of specific statements regarding duties does not exclude them from the position if the work is similar, related, or a logical assignment in association with this position.

Responsibilities

Undertakes and performs the following and all other work-related duties as assigned.

1. Plans, directs, and supervises daily activities of maintenance and establishes objectives and priorities for the department. Plans, schedules and reviews daily maintenance work orders and assignments with maintenance personnel, provides guidance and assistance to employees as needed to perform assigned work.
2. Oversees all phases of housing maintenance risk controls. Develops work safety programs and monitors maintenance employees' work to ensure that safety rules are followed.
3. Assists the Executive Director in the decision process of future maintenance priorities and the coordination between private contractors and maintenance crew. Develops, schedules, and manages a preventive maintenance program designed to retain Agency properties in safe operating condition.
4. Provides departmental input concerning the Agency's overall operating budget and assists in preparation of annual budget. Monitors all departmental expenditures to ensure operations remain within approved budget.
5. Oversees the maintenance of accurate project files, the application of the Davis-Bacon Wage Rate regulations and other relevant wage requirements, and the preparation of project-related budgets, while ensuring compliance with federal, state, and local residential building requirements.
6. Identifies scope of work and prepares detailed cost estimates, cost evaluations, project options, and maintains cost database. Monitors contract-funding analysis and expenditures with reference to the adopted Agency budget and prepares quality assurance plan.
7. Works with architects, engineers, and consultants during the preparation of assessment reports, schematic designs, design development, and construction bidding documents to ensure achievement of Agency project objectives and document accuracy and completeness. Reviews reports, studies, and bid documents to ensure conformity to Agency criteria and HUD requirements as appropriate.
8. Makes recommendations on whether to repair or replace damaged property within established parameters. Makes estimates for time and materials needed for a variety of maintenance tasks such as electrical, and gas, water, and sewer lines and the upkeep of community grounds. Ensures procurement protocol is followed and, within established parameters, submits and/or authorizes acquisition of proper equipment, materials, appliances, supplies, and services to meet project and Agency needs in a timely manner.
9. Develops specifications and standardizations for inventory of necessary equipment, maintenance, and repair needs and monitors usage quantities and frequency through review of inventory reports to track utilization of resources. Calculates and analyzes trends and projections to establish minimum and maximum inventory levels and reorder quantities.

10. Acts as liaison and advocate for the Agency regarding damage claims, personal property loss claims, or general liability suits against the Agency. Coordinates activities with the Executive Director and the insurance provider.
11. Establishes training program for maintenance personnel and oversees on-the-job training of employees, develops effective plans and procedures to improve maintenance operations, and ensures departmental performance is in compliance with federal assessment programs.
12. Performs regular walk-by inspections of Agency properties to identify and resolve unsafe or unsatisfactory conditions requiring maintenance. Addresses any safety issues or hazardous conditions immediately.
13. Solicits competitive quotes from vendors. Meets with contractors during preparation of assessment reports, schematic designs, etc., to ensure achievement of Agency maintenance objectives. Reviews reports, studies, and bid documents to ensure conformance with Agency criteria and HUD requirements as appropriate. Monitors work performed for quality assurance.
14. Monitors special programs and coordinates the preparation of regular activities and status reports. Analyzes program effectiveness and recommends program changes to the Executive Director.
15. Coordinates inspection of damage to Agency-owned properties with maintenance personnel and makes determinations regarding any resident responsibility for repair. Coordinates assessing resident charges with appropriate Agency personnel, in accordance with Agency protocol.
16. Reviews and approves department staff timesheets to address discrepancies and/or verify accuracy of time spent relative to assignments.
17. Attends meetings as needed to discuss matters concerning overall maintenance operations, ongoing projects, and performance of maintenance personnel. Serves as policy and program advisor to the Executive Director regarding Agency effectiveness in implementation of its maintenance program and HUD standards, and other department wide standards.
18. Prepares reports, statistical data, and records of maintenance information in an accurate and timely manner as required.
19. Demonstrates continuous efforts to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality, seamless customer service.
20. Responds to after-hours emergencies as required.
21. Accountable for consistent adherence to strong Agency standards regarding the ethical, responsible, and appropriate use, care, and safeguarding of Agency materials, supplies, resources, and other assets.
22. Undertakes and performs other work-related duties as assigned including work in other functional areas to cover absences or provide relief, to equalize peak work periods, or otherwise balance the workload.

Education and Experience

Five (5) years of progressively responsible experience in construction, contracting or maintenance. Two (2) years or more of managerial or supervisory experience in maintenance construction or contracting, or an equivalent combination of education and experience.

The following Certifications must be obtained within one (1) year of employment or other allowable period of hire as authorized by the Executive Director or his/her designee:

- Fair Housing ◆Uniform Physical Condition Standards (UPCS)/NSPIRE

Knowledge and Skills

1. Knowledge of applicable Housing Agency operating policies, procedures, HUD regulations, and federal, state, and local housing construction, modernization, and rehabilitation ordinances.
2. Knowledge of construction principles, methods procedures, and materials.

3. Knowledge of specification writing, bidding procedures, cost of labor and materials for construction.
4. Ability to prepare and analyze appropriate cost estimates for construction budgets.

5. Knowledge of purchasing regulations as they relate to HUD, state law, and the Agency's procurement policies.
6. Working knowledge of EEO, ADA, and Section 3 requirements.

7. Ability to detect defects and faults in construction and to assess compliance with established standards.

8. Ability to read and interpret blueprints/shop drawings, plans, and specifications.
9. Ability to interpret regulations and standards, grants, and contracts, for compliance with relevant requirements and Agency standards.

10. Knowledge of the relationship of the Agency to other federal, state, and local jurisdictions and their abilities to provide funds or other support to the Agency.
11. Ability to plan, direct, and supervise the work of others, to delegate responsibility and authority, and to hold subordinates accountable for tasks assigned.

12. Ability to present information in a clear, organized, and convincing manner.
13. Ability to accurately and completely document in writing appropriate events and activities.

14. Ability to read and comprehend complex material.

15. Ability to prepare clear and concise narrative and statistical reports and deal effectively with situations requiring tact and diplomacy, yet firmness.
16. Thorough knowledge of the trade skills, methods, materials, tools, and equipment used in maintaining dwelling and non-dwelling facilities.

17. Knowledge of federal, state, and local laws, regulations, regulations pertaining to public housing authorities as they relate to maintenance of Agency properties.
18. Working knowledge of mathematical calculations and the principles, practices, and techniques of cost estimating and budgeting.

19. Computer skills (Excel, Word, etc.).

20. Must understand life safety code, OSHA regulations.
21. Ability to conduct safety and property inspections.

22. Must be able to establish and maintain effective working relationships with other Agency employees, subordinates, residents, contractors, vendors, and other persons outside the Agency.

Supervision Controls

The Facilities Director receives instructions from the Executive Director and/or the Director of Operations regarding assignments, priorities, deadlines, and project parameters. The employee is free to develop methods, priorities, and/or objectives and make modifications within boundaries set by the supervisor. Normally, the employee makes independent decisions pertaining to situations not covered by specific guidelines, but the supervisor is consulted in serious or unusual circumstances. The Facilities Manager's finished work project is reviewed closely for compliance with procedures and achievement of goals.

The Facilities Director gives assignments to maintenance personnel, specifying priorities, deadlines, and objectives. Assignments to staff will include what is to be done, deadlines, quality, quantity, and priority. The Facilities Director instructs, assigns, plans, and reviews work of staff and recommends solutions, discipline, evaluations, hiring, and discharge of employees.

Guidelines

Guidelines followed by the Facilities Director include handbooks and reference materials, established policies and procedures, traditional practices, applicable laws, regulations, and building ordinances/codes. Upon personal initiative, the employee may perform independent research and/or obtain informal guidance and assistance from other applicable sources.

Complexity

The Facilities Director performs a wide variety of non-routine tasks in the overall performance of essential job functions. The course of action is determined by established procedure, the Executive Director, or the employee. Tasks frequently must be coordinated, integrated, and/or prioritized. Usually, the employee determines what needs to be done and how to accomplish it through creative thinking and methodologies. The employee must coordinate costs, resources, and timing throughout the overall process. A thorough knowledge of all aspects of maintenance issues is required to successfully achieve Housing Agency objectives.

Scope and Effect

The employee's work affects the Agency's total housing program and the residents assisted by the Agency. Effective and efficient accomplishment of work and management goals by the employee is essential to the Agency's ability to achieve its basic mission to provide housing that is decent, safe, and sanitary.

Personal Contacts

The Facilities Director has contact with coworkers and management staff, residents, Architects, and contractors. Personal contacts serve multiple purposes including giving or gaining information, planning, coordinating, advising, motivating, providing services, and making decisions. At times, it may be difficult to reach agreement with contacts. Ensuring accurate information is readily available and encouraging cooperation among individuals promotes attainment of common goals.

Physical Requirements

1. Work is performed both indoors and outdoors, and involves physical exertion common to the construction, rehabilitation, and maintenance industries, such as long periods of standing and walking on rough terrain.
2. Normal physical activity can be tedious and require heavy lifting, carrying, and prolonged standing, walking, reaching, bending, pushing, pulling, kneeling, crouching, stooping, climbing, balancing, and lying prone. The employee must use arm strength to manipulate hand tools such as saws, sanders, and jointers.
3. Work sometimes involves moderate risks and discomfort common to architects, engineers, and contractors; and may require occasional use of personal protective equipment.
4. Must be able to sit or stand for up to eight (8) hours at a time while performing work duties.
5. Must be able to bend, stoop, push, pull, carry, lift, climb, kneel, or crawl in the performance of work-related duties.

6. Must have a sense of balance sufficient for standing on a ladder of at least six (6) feet in height for an extended period.
7. Must be able to use fingers bilaterally and unilaterally to operate job-related equipment.
8. Must be able to operate hand tools, power tools, and equipment (*e.g.*, drills, wrenches, hammers, pliers, electrical [Ohm] meters, saws, threaders, plumbing snakes, etc.)
9. Work requires spatial perception, finger, and manual dexterity.
10. Must have normal color perception to differentiate colors of electrical wiring, etc.
11. Must be able to perform essential job functions in an environment that will sometimes include increased levels of work-related stress.
12. Must have vision and hearing corrected to be able to legally operate a vehicle in various environmental and traffic conditions and perform essential job functions.
13. Ability to meet aggressive deadlines and manage multiple priorities.
14. Must maintain a professional appearance and portray a positive image for the Agency.
15. Must maintain punctuality and attendance as scheduled.
16. An employee may request a reasonable accommodation to mitigate any of the physical requirements listed above.

Work Environment

Work is performed indoors and outdoors. During outdoor work, the employee is subjected to various weather and temperature extremes as well as occasional exposure to mechanical or electrical shock hazards, dusts, and mists. The employee may be required to use goggles, gloves, masks, safety boots, or other personal protective equipment. Work indoors involves the normal risks or discomfort associated with an office environment and is usually in an area that is adequately cooled, heated, lighted, and ventilated.

Other Requirements

Must possess a driver's license and maintain a good driving record.
May be required to work after office hours on the on-call work schedule.
Must work with the highest degree of confidentiality.
Must be available for occasional overnight travel for training.
Must pass employment drug screening and criminal background check.